## KULEUVEN

CENTER FOR ECONOMIC STUDIES

DISCUSSION PAPER SERIES DPS15.15

JULY 2015


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Energy, Transport and Environment

Faculty of Economics And Business


# Do new transit lines necessarily improve user cost in the transit system? 

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July 9, 2015


#### Abstract

The paper considers a public transport network without congestion where a fixed number of passengers want to go from A to B , from B to C and from A to C via B . We show under what conditions the addition of a new direct line AC, which avoids the use of the AB and BC links, would increase total user and operator costs. This paradox can be relevant for any network where the additional line AC is operated by an operator other than that of the AB and BC lines. The line $(A C)$ can be either a new air transport link competing with an existing High Speed Rail (HSR) network or an HSR link or direct bus line that bypasses a local train network. Our result raises serious concerns with respect to the decentralized management of transit systems.


JEL codes: R42; R48; H42
Keywords: Transport investment, public transport, externalities

## 1 Introduction

The Braess paradox ([Braess, 1968], [Pas and Principio, 1997], [Steinberg and Zangwill, 1983], [Braess et al., 2005]) shows how adding an extra link to a network can increase overall costs for travellers on the network. This paradox has been studied in great detail for road networks, and also in some related fields like electric power networks as in [Blumsack et al., 2007]. The paradox can occur when there are unpriced congestion externalities. In this paper we study public transport networks or more generally, any scheduled services on a network (bus, metro, rail, airplanes etc.). When links in a public transport network are congested, as in [de Palma et al., 2015], one can show the parallel with road congestion and the Braess paradox can apply. But here we focus on the positive waiting time externalities that are present in public transport, and this can give rise to the same paradox: adding a link to a network can increase total travel costs.
[Arnott and Small, 1994] reviewed three paradoxes, the Braess paradox, the Pigou-KnightDowns paradox and the Downs-Thomson paradox. The first two paradoxes had congestion externalities on at least part of the network. The last paradox is related to the problem we study. The Downs-Thomson paradox has one origin-destination pair (OD) where travelers can chose to either use the congested road or a rail service which has positive waiting time externalities. The unpriced externalities mean that adding road capacity decreases rail ridership and increases average travel costs. The paradox we study focuses on public transport links or scheduled transport services only. Take any two public transport links that are connected $(\mathrm{AB}, \mathrm{BC})$ where part of the passengers also travel from A to C (see Fig. 1 for illustration). Then adding a direct service from A to C can increase the overall travel costs when the direct service is not managed by the same operator as the two connected lines. The two main ingredients of the paradox are the positive externality derived from more passengers on a line as well as the absence of cooperation in the operation of the public transport lines. The positive externality associated with a more frequent bus or rail service when the number of passengers increases is attributed to [Mohring, 1972]. Mohring's best known finding is that minimizing the sum of travel costs and bus operating costs, in a regime with frequent service
and buses that are not full, implies that the frequency of service increases with the square root of the number of passengers. As waiting time is a component of the travel costs, an increase in the number of passengers will in general decrease waiting costs and travel costs: there is a positive externality associated with an increase of the density of passengers on a line. The second component is the lack of coordination between the initial lines ( $\mathrm{AB}, \mathrm{BC}$ ) and the new line. When it would be the same operator, he would take into account the loss of surplus for the passengers that remain on the initial lines. But when it is a different operator, he will not be concerned about the loss of passengers on the other lines.

The paradox we signal is more widespread than it appears at first sight. [Pickrell, 1990] found for the public transport networks of Buffalo, Miami and Sacramento that adding a link to the existing public transport network decreased overall ridership for public transport. Trips were probably diverted to the road network. In Europe, where public transport use has a larger market share, the paradox is common when a HSR line is built next to an existing rail line. HSR lines are often operated by a different operator (Thalys, Eurostar) than the local rail lines. Whenever a new air transport link, or bus link, that competes with a network of rail lines is offered, the paradox may also appear since the two suppliers are clearly different.

The paper is organized as follows: Section 2 presents the setting of the network, Section 3 shows under what condition the paradox may occur, Section 4 presents illustrations and Section 5 concludes with caveats.

## 2 The setting

Consider the transit system represented in Fig. 1. There are three stations $A, B$ and $C$ and three groups of users. Each group of users is identified by its origin-destination pair, denoted $(A B),(B C)$ and $(A C)$. Initially, there are only two transit lines $(A B)$ and $(B C)$. We distinguish between two management regimes. In the decentralized regime one operator manages lines $(A B)$ and $(B C)$ and a second operator manages line $(A C)$. In the centralized regime the same operator manages the three lines $(A B),(B C)$ and $(A C)$. The decentralized


Figure 1: The transit system $\mathscr{T}$.
regime is common when group $(A C)$ is using a different mode. Then there are no technological economics of scope. Many regulators may favor the entry of a different operator because they fear abuse of monopoly power by the incumbent operator. We assume that the willingness to pay for the trip is the same for all passengers and is sufficiently high to make it worthwhile to organize a public transport service. The paradox we discuss is consistent with two types of operator behavior: either he minimizes the sum of the user costs and the operator costs or he maximizes profits. In the first case, we are in the traditional Mohring case where the operator is instructed by a regulator to use this objective function. In the second case, the operator maximizes his profits for a given maximum willingness to pay and for a given ridership, by minimizing again the sum of user costs and operator costs and charging the maximum willingness to pay minus epsilon. ${ }^{1}$

The intuition for the paradox lies in the wait time. Assuming that users arrive at a uniform rate at the station, their average waiting time is equal to one divided by twice the frequency. The assumption of uniform arrival rates is widely admitted when the bus or train frequency is quite high. So, the wait time decreases as the service frequency increases and vice versa. ${ }^{2}$ With only two transit lines, users $(A C)$ need to commute through $B$. They have

[^0]a longer travel time, and the new transit line project will a priori decrease the travel cost of these users, if line $(A C)$ is run by an operator who does not take externalities on $(A B)$ and $(B C)$ into account.

It is possible that in the initial case, the demand for the two lines $(A B)$ and $(B C)$ is high. The operator then sets relatively high frequencies. With the addition of the line $(A C)$, the demand on transit lines $(A B)$ and $(B C)$ declines, and the operator decreases the frequencies. The waiting time increases for users $(A B)$ and $(B C)$. Only users $(A C)$ may potentially benefit from the new transit line. We show that the net social impact is not necessarily positive. This result obtains since, initially, the public transport system benefits from economics of density which decrease when a new line $(A C)$ is operated by another operator, and users are more dispersed over the network provided all the links are used. In the next section, we prove this result using an analytical model. Notice that investment or construction costs are not taken into account (or assumed zero). However, the paradox holds whether operating cost are included or not.

## 3 The main result

We denote the transit system of Fig. 1 by $\mathscr{T}$. We denote by $n_{i j}$ the number of passengers travelling from node $i$ to node $j$. The number of travellers is kept fixed. We have, $n_{i j}>0$ for $i j=A B, B C$ and $A C$. Initially, there are only two transit lines $(A B)$ and $(B C)$, and the addition of a new direct line $(A C)$ is considered later. Let $f_{i j}$ denote the frequency of service on line $(i j)$, and let $t_{i j}$ denote the travel time from $i$ to $j$. For each passenger, the total travel time is the sum of waiting time and travel time. The average waiting time for time. Instead of wait time, one can consider a dynamic model with preferred arrival times and can still produce similar economics of density in the model. Intuitively, assume that users have uniformly distributed arrival times over a finite interval. When they use a train they will incur a schedule delay (either early or late arrival). We adopt below a general formulation that allows us to easily switch between wait time costs and schedule delay cost.
users of transit line $(i j)$ is ${ }^{3} \delta / f_{i j}$. We normalize all unit costs so that the value of time equals 1.

The total user cost, denoted $C_{1}$, is given by

$$
\begin{equation*}
C_{1}=\left(t_{A B}+\frac{\delta}{f_{A B}}\right)\left(n_{A B}+n_{A C}\right)+\left(t_{B C}+\frac{\delta}{f_{B C}}\right)\left(n_{B C}+n_{A C}\right) \tag{1}
\end{equation*}
$$

where users $(A C)$ necessarily select first $(A B)$ then $(B C)$. Notice that with two transit lines, users $(A C)$ board line $(A B)$ and then line $(B C)$.

The operating cost of a vehicle is constant and equal to $\theta$. The constant cost helps us to derive the results easily, but is not crucial for our conclusion. What matters is to have a total cost that increases with respect to the number of vehicles in service. The total cost in the system is the sum of the user's cost and the operator's cost, or

$$
\begin{equation*}
T C_{1}=C_{1}+\theta \cdot\left(f_{A B}+f_{B C}\right) \tag{2}
\end{equation*}
$$

Notice that passengers $(A C)$ have a waiting time in station $A$ and a waiting time in station $B$. We assume that the two services $(A B)$ and $(B C)$ are not synchronized. ${ }^{4}$ As we show in Appendix B, the main result holds with synchronized service. We also assume that operation costs are sufficiently low so that it is never interesting to use vehicles at full capacity. This rules out a solution where public transport is congested, and we can concentrate on the internal solutions of the Mohring problem where vehicles are never full.

The operator minimizes total travel cost $T C_{1}$. Taking the first-order conditions for (2) with respect to the frequencies and solving yields

$$
f_{A B}=\sqrt{\frac{\delta\left(n_{A B}+n_{A C}\right)}{\theta}} \quad \text { and } \quad f_{B C}=\sqrt{\frac{\delta\left(n_{B C}+n_{A C}\right)}{\theta}} .
$$

[^1]We check that second-order conditions are positive, so these solutions are global minima. These expressions are the well-known square root rule formula [Mohring, 1972]. Plugging these frequencies in (1) and (2) yields, for the user cost,

$$
\begin{equation*}
C_{1}^{*}=\left(n_{A B}+n_{A C}\right) t_{A B}+\left(n_{B C}+n_{A C}\right) t_{B C}+\sqrt{\theta \delta}\left(\sqrt{n_{A B}+n_{A C}}+\sqrt{n_{B C}+n_{A C}}\right) \tag{3}
\end{equation*}
$$

and for the total cost we have

$$
\begin{equation*}
T C_{1}^{*}=C_{1}^{*}+\sqrt{\theta \delta}\left(\sqrt{n_{A B}+n_{A C}}+\sqrt{n_{B C}+n_{A C}}\right) . \tag{4}
\end{equation*}
$$

The stars denote optimized quantities with respect to frequencies. $\theta \delta$ is found in several expressions. Notice that $\theta$ is a technological cost parameter, while $\delta$ is a behavioral cost parameter.

Now consider the case where an additional line $(A C)$ is available. Each group of passengers will use its own transit line. Then total user cost is the sum of the cost for each group. It is given by

$$
\begin{equation*}
C_{2}=\left(t_{A B}+\frac{\delta}{f_{A B}}\right) n_{A B}+\left(t_{B C}+\frac{\delta}{f_{B C}}\right) n_{B C}+\left(t_{A C}+\frac{\delta}{f_{A C}}\right) n_{A C} \tag{5}
\end{equation*}
$$

and total travel time is obtained, as above, by adding operators cost, i.e.

$$
\begin{equation*}
T C_{2}=C_{2}+\theta \cdot\left(f_{A B}+f_{B C}+f_{A C}\right) \tag{6}
\end{equation*}
$$

The square root rule holds again for each transit line and we have

$$
f_{i j}=\sqrt{\frac{\delta n_{i j}}{\theta}} \quad \text { for } i j=A B, B C, A C
$$

Plugging the values of these frequencies in the expressions above yields for the user cost

$$
\begin{equation*}
C_{2}^{*}=n_{A B} t_{A B}+n_{B C} t_{B C}+n_{A C} t_{A C}+\sqrt{\theta \delta}\left(\sqrt{n_{A B}}+\sqrt{n_{B C}}+\sqrt{n_{A C}}\right) \tag{7}
\end{equation*}
$$

and for the total cost

$$
\begin{equation*}
T C_{2}^{*}=C_{2}^{*}+\sqrt{\theta \delta}\left(\sqrt{n_{A B}}+\sqrt{n_{B C}}+\sqrt{n_{A C}}\right) \tag{8}
\end{equation*}
$$

For the discussion below it is simpler to start from the following case.

Assumption 1 (symmetry). The travel cost of the new line is the sum of the travel costs of the two existing lines, i.e. $t_{A C}=t_{A B}+t_{B C}$.

To evaluate the impact of the new line we have the choice whether to include the cost of the operator. We show below that in both cases it is possible that the paradox holds. We have the following result:

Lemma 1. Consider the transit system $\mathscr{T}$ and decentralized management of the lines. Then, under Assumption 1, the variation of total cost after adding the new line has the same sign as the variation of user cost:

$$
\begin{equation*}
\frac{1}{2}\left(T C_{2}^{*}-T C_{1}^{*}\right)=C_{2}^{*}-C_{1}^{*}=\sqrt{\theta \delta} \cdot \psi\left(n_{A B}, n_{B C}, n_{A C}\right) \tag{9}
\end{equation*}
$$

where

$$
\begin{equation*}
\psi\left(n_{A B}, n_{B C}, n_{A C}\right) \equiv \sqrt{n_{A C}}-\left(\sqrt{n_{A C}+n_{A B}}-\sqrt{n_{A B}}\right)-\left(\sqrt{n_{A C}+n_{B C}}-\sqrt{n_{B C}}\right) \tag{10}
\end{equation*}
$$

Furthermore, for any $n_{A B}, n_{B C}>0$, let $\hat{n}_{A C}>0$ be the unique solution to $\psi\left(n_{A B}, n_{B C}, n_{A C}\right)=$ 0 in $n_{A C}$. Then, $\psi\left(n_{A B}, n_{B C}, n_{A C}\right)>0$ if, and only if, $0<n_{A C}<\hat{n}_{A C}$.

The proofs are given in Appendix A. The first part in Lemma 1 states that whether the impact of the new transit line $(A C)$ is positive or negative does not depend on whether the operator's cost has been included (in the total cost) or not. Without the operator's cost, the magnitude of the impact of the new transit line is half as important. The second part of the lemma says that for any sizes of user groups $(A B)$ and $(B C)$, it is possible to find a sufficiently small, but positive, size of group $(A C)$ such that the new line induces an increase in the total cost. It is then important to check under what conditions this new line will indeed be used by group $(A C)$.

Lemma 2 (Incentive compatibility). Under Assumption 1, when users ( $A C$ ) have the choice between path $(A B),(B C)$ or path $(A C)$, they all select path $(A C)$ if, and only if, $n_{A C}>\hat{n}_{A C}$, where $\hat{n}_{A C}$ is the unique solution of $\phi\left(n_{A B}, n_{B C}, n_{A C}\right)=0$, in $n_{A C}$, where

$$
\begin{equation*}
\phi\left(n_{A B}, n_{B C}, n_{A C}\right)=\frac{1}{\sqrt{n_{A C}}}-\frac{1}{\sqrt{n_{A C}+n_{A B}}}-\frac{1}{\sqrt{n_{A C}+n_{B C}}} . \tag{11}
\end{equation*}
$$

This result shows that when the number of passengers from $A$ to $C$ is sufficiently large they choose the new direct transit line $(A C)$ and no longer transit through $B$. This is because, when $n_{A C}$ is large, the operator of the new transit line sets high frequency, leading to smaller wait time on line $(A C)$. The next step is to check that the results of Lemma 1 and Lemma 2 can be obtained simultaneously.

Lemma 3. Let $\hat{n}_{A C}$ and $\hat{n}_{A C}$ be as defined in Lemma 1 and Lemma 2, respectively, i.e. $\psi\left(n_{A B}, n_{B C}, \hat{n}_{A C}\right)=\phi\left(n_{A B}, n_{B C}, \hat{n}_{A C}\right)=0$. Then, for all $n_{A B}, n_{B C}>0$, we have $\hat{\hat{n}}_{A C}<\hat{n}_{A C}$.

It is now straightforward to state the main result.

Proposition 1 (Symmetry: $t_{A C}=t_{A B}+t_{B C}$ ). Consider the transit system $\mathscr{T}$ and Assumption 1. If a new operator runs the new line $(A C)$ then it is used by group $(A C)$ and it increases total user cost if, and only if, $\hat{n}_{A C}<n_{A C}<\hat{n}_{A C}$, where $\hat{n}_{A C}$ and $\hat{n}_{A C}$ are as defined in Lemma 1 and Lemma 2, respectively.

From Proposition 1, when the transit system is operated by distinct agents it may be possible that a new transit line is added to the network while it leads to an increase in the average user cost. When all the transit lines are operated by a single agent, only a naive decision process will lead to such network development, since the global optimum will always select the solution with the lowest cost.

Consider the symmetric case (Assumption 1), and let variables $x$ and $y$ be defined as in the proof of Lemma 1 in Appendix A.1, i.e. $x=n_{A B} / n_{A C}$ and $y=n_{B C} / n_{A C}$. It is clear then, that the sign of $\psi\left(n_{A B}, n_{B C}, n_{A C}\right)$ depends only on $x$ and $y$. In the $(x, y)$-plane, the implicit curve defined by equation $\psi\left(n_{A B}, n_{B C}, n_{A C}\right)=0$ is denoted by $\mathscr{C}_{1}$. Fig. 2 is given for illustration. The paradox occurs only in the area above $\mathscr{C}_{1}$ (parts II and III). On the same figure, curve $\mathscr{C}_{2}$ corresponds to Eq. (11) in the $(x, y)$-plane. From Lemma 2, the new transit line $(A C)$ is the choice of users $(A C)$ only for values of $x$ and $y$ below $\mathscr{C}_{2}$ (areas I and II). For $x$ and $y$ in area III, above curve $\mathscr{C}_{2}$, users $(A C)$ will prefer path $(A B),(B C)$ because it has a smaller user cost. Thus, the paradox described in Proposition 1 occurs


Figure 2: Three configurations.
in the nonempty shaded area II. With decentralized management of the transit system, an operator will construct line $(A C)$, and users $(A C)$ will use it, but the overall user cost may increase due to the increase in wait time for users $(A B)$ and users $(B C)$.

Next, we show that the main result is more general than Assumption 1. Let $\Delta t=$ $t_{A B}+t_{B C}-t_{A C}$ and define $\hat{\Delta t}=\sqrt{\theta \delta} \psi\left(n_{A B}, n_{B C}, n_{A C}\right) / n_{A B}$ and $\hat{\Delta \Delta}=\sqrt{\theta \delta} \phi\left(n_{A B}, n_{B C}, n_{A C}\right)$. We have the following result.

Proposition 2 (Non symmetry: $t_{A C} \lessgtr t_{A B}+t_{B C}$ ). When the new line $(A C)$ is run by a new operator, then $(i)$ it decreases the user cost if $\Delta t>\hat{\Delta t}$, and increases user cost if $\Delta t<\hat{\Delta t}$, and (ii) it is used by group $(A C)$ if, and only if, $\Delta t>\hat{\Delta \hat{\Delta}}$. Moreover, for all $n_{A B}, n_{B C}, n_{A C}>0$, we have $\hat{\Delta t}<\hat{\Delta t}$.

On a general ground, the result in Proposition 2 is a direct consequence of the continuity of the cost functions and the Weierestrass theorem. It is interesting to illustrate the interplay between total users cost and the equilibrium condition for users $(A C)$. In Section 4 below, we provide an illustration with non symmetric parameters values, i.e. with $t_{A C} \lessgtr t_{A B}+t_{B C}$. Notice that even for $t_{A C}>t_{A B}+t_{B C}$ line $(A C)$ may still be the choice of users $(A C)$ because it has a smaller waiting time than path $(A B),(B C)$. This can occur when users $(A C)$ have
a wait time cost in station $B$, but it is ruled out when the same train travels from $A$ to $B$ to $C$. The formal analysis of this case is given in Appendix B, but the intuition for the result is quite easy to see. Indeed, when users $(A C)$ do not have a wait time in station $B$, and if $t_{A C}>t_{A B}+t_{B C}$ they will benefit from line $(A C)$ only when their wait time in station $A$ decreases, and thus, only when the frequency of the new transit line is higher than the frequency on path $(A B),(B C)$. This is not possible since the frequency is increasing with the number of users (see the square root rules derived above) and users $(A C)$ no longer benefit from the positive impact of users $(A B)$ and users $(B C)$.

As a last point in this section we ask whether a voting process can lead to the paradox. The following result provides a negative answer.

Proposition 3. (Majority voting) Let $\hat{\Delta t}$ and $\hat{\Delta t}$ be defined as for Proposition 2. Operating the new line $(A C)$ will be adopted by majority voting if, and only if, $n_{A C}>n_{A B}+n_{B C}$ and $\hat{\Delta t} t<\hat{\Delta t}$. Moreover, when $n_{A C}>n_{A B}+n_{B C}$ we have $\hat{t}_{A C}<0$.

Proposition 3 implies that when the median user benefits from the new transit line, then it is welfare improving and it leads to a decrease in the average user cost. In the symmetric case (Assumption 1), when $n_{A C}>n_{A B}+n_{B C}$ we necessarily have $\psi\left(n_{A B}, n_{B C}, n_{A C}\right) \leq 0$. In Appendix B , we show that when services in lines $(A B)$ and $(B C)$ are synchronized, then the paradox never holds under majority voting, independently of the values of $t_{A B}, t_{B C}$ and $t_{A C}$.

## 4 Illustration and policy implications

It is helpful to use first a small numerical example before moving on to some real world examples. Table 1 provides the parameter values. The first two lines provide the input data (number of users and travel cost on each link). Under case I, there are only the two transit lines $(A B)$ and $(B C)$. Under case II, transit line $(A C)$ is added. For each case, we compute the frequencies, the waiting time and the average user cost for each group. In the input data, the transit line $(A C)$ is slightly shorter than the sum of the lengths of the two other transit lines. The average total cost is given in the last two columns. In column $C$ we use Eqs. (1)
and (5), so the operator's cost is not included. In column $T C$, we use Eqs. (2) and (6), so the operator's cost is included. In the last block, the impact of operating the new transit line $(A C)$ is evaluated. In this case, we find that the service frequencies decrease for transit lines $(A B)$ and $(B C)$, so the average waiting times increase for the corresponding groups but decrease for the users of the new transit line. This is because they only wait in station $A$. The last line in the impacts block shows that benefits to users $(A C)$ from the new transit line is not large enough to compensate for the loss of users in the other two groups. In this example, both $C$ and $T C$ increase. Notice that in Table 1, the impact on the total cost when operating cost is included is more than twice the impact when only total user costs are taken into account. Indeed, Eq. (9) holds under Assumption 1, while in this example we have $t_{A C}<t_{A B}+t_{B C}$.

The numerical values in Table 1 yield a small increase in the user cost. One may ask whether this is always the case, or if it is possible to have other cases with large increase in users costs. To answer this question it is helpful to evaluate the upper bound on the change in the user cost caused by the new transit line. From Eq. (10), we have that $\psi\left(n_{A B}, n_{B C}, n_{A C}\right) \leq$ $\sqrt{n_{A C}}$. Then, using Eqs. (3) and (7) we get, for $t_{A C} \leq t_{A B}+t_{B C}$, the following inequality

$$
\begin{equation*}
\frac{C_{2}^{*}-C_{1}^{*}}{N} \leq \frac{n_{A C}}{N}\left(\sqrt{\frac{\theta \delta}{n_{A C}}}-\Delta t\right) \tag{12}
\end{equation*}
$$

where $N=n_{A B}+n_{B C}+n_{A C}$, the total number of transit users, and $\Delta t=t_{A B}+t_{B C}-t_{A C}$. For the numerical values considered in this example, the upper bound on the impact is smaller than one $(\approx 0.80)$, but is not even reached since it requires that $n_{A B}$ and $n_{B C}$ are very large with respect to $n_{A C}$. This will at the same time, however, lead to increases in $N$ in Eq. (12). The only case where one can obtain large impacts is when $n_{A C}$ is very small and dominated by small values of $n_{A B}$ and $n_{B C}$. Indeed, in this case the right hand member in Eq. (12) will be proportional to $1 / \sqrt{n_{A C}}$ and can be made arbitrarily large by scaling down the number of users. It is clear that this remains a theoretical possibility. In Figure 3, we have set $n_{A C}=10$ and draw the contour levels for the impact on the average user costs resulting from new transit line for distinct values of $n_{A B}$ and $n_{B C} \cdot{ }^{5}$ Curves $\mathscr{C}_{1}^{\prime}$ and $\mathscr{C}_{2}^{\prime}$ do the same

[^2]|  | Transit lines and users |  |  | Costs ${ }^{\text {a }}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $A B$ | $B C$ | $A C$ | C | $T C$ |
| Input data |  |  |  |  |  |
| Number of users | 25 | 25 | 10 | - | - |
| In-vehicle travel time (mn) | 5 | 5 | 9.80 | - | - |
| Case I: only transit lines $(A B)$ and ( $B C$ ) |  |  |  |  |  |
| Frequencies (veh/mn) | 0.59 | 0.59 | - | - | - |
| Average wait time (mn) | 0.84 | 0.84 | 1.68 | - | - |
| Total average travel time (mn) | 5.85 | 5.85 | 11.69 | 6.82 | 7.80 |
| Case II: three transit lines $(A B),(B C)$ and $(A C)$ |  |  |  |  |  |
| Frequencies (veh/mn) | 0.50 | 0.50 | 0.32 | - | - |
| Average wait time (mn) | 1.00 | 1.00 | 1.58 |  |  |
| Total average travel time (mn) | 6.00 | 6.00 | 11.38 | 6.90 | 7.99 |
| Impacts |  |  |  |  |  |
| on frequencies (veh/mn) | -0.09 | -0.09 | - | - | - |
| on wait time (mn) | 0.16 | 0.16 | -0.10 | - | - |
| on total average travel time (mn) | 0.15 | 0.15 | -0.31 | 0.08 | 0.19 |

[^3]Table 1: An illustration of the paradox.


Figure 3: Impact of the new transit line on the average user cost with $n_{A C}=10$.
plane partition as curves $\mathscr{C}_{1}$ and $\mathscr{C}_{2}$, respectively, given in Fig. 1. So, the paradox occurs in the area between $\mathscr{C}_{1}^{\prime}$ and $\mathscr{C}_{2}^{\prime}$. Each contour line corresponds to the indicated change in the average user cost, and the positive values indicate that the introduction of the transit line $(A C)$ increases the average user cost. The contour lines show that the maximum increase in the average user cost is obtained for finite values of $n_{A B}$ and $n_{B C}$ inside the curve of contour level 0.076.

In practice, PT networks are more complex than three nodes and an extra more direct link is often provided using another mode. This can be a direct bus line, a HSR line or a flight added to regional train service. The new line will then be quicker and sometimes more expensive, or slower and less expensive. It remains true that the addition of the new line decreases the generalized cost but with a heterogeneous population, not all customers used instead, and we consider the difference in cost averaged over the total number of users.
may opt for the new alternative. We limit this paper to two illustrations. In the North of Belgium, Brussels used to be connected to the Rotterdam-Amsterdam area via a rather slow international train with a frequency of one train per hour. This train made more or less 10 stops in between. This international (slow) train has been replaced by a fast and more expensive train service (Thalys, international joint venture) that made only 3 stops between Brussels Midi and Amsterdam. This has resulted in a strongly deteriorated service for the smaller towns in between that see their frequency of service strongly reduced. This problem is probably less likely to occur when the same rail operator organizes the local trains as well as the faster more direct trains. A second example concerns the competition of the German railways by direct bus lines. The intercity rail service is organized by the Deutsche Bahn (DB) and up to 2012, competing intercity services were not allowed except if they offered a significantly better or cheaper service. No intercity buses (except those controlled by DB) were operated. But in 2013, intercity buses were officially allowed and there are now several intercity bus companies and more than 100 new bus lines were created. According to DB, one third of the passengers of the new bus lines have switched away from intercity rail lines (source: [Barrow, 2014]). Bus transport is cheaper and can take more direct routes than rail, which is constrained to use the existing track infrastructure.

What are the policy implications of this paradox? In the case of the Braess and DownsThomson paradox, the problem can be solved by charging the external congestion cost (for road) and/or subsidizing the PT solution with positive externalities. In the paradox we describe there is a conflict due of economics of density. Subsidizing the external economics of density for both alternatives $(A B, B C$ and $A C)$ will not lead to the right solution as the best solution is a corner solution. The only way to avoid the paradox is to not allow a competing operator to open the new line and reserve the right for new lines to the incumbent operator.

## 5 Caveats and conclusion

In this note we have described a paradox where the expansion of a PT network can contribute to an increase in total user cost. This result suggests that a careful inspection of the network is needed before any investment decision is made. Indeed, mass transit benefits from the large number of users on each line.

Our result was obtained using several assumptions. The most important one is that the operator will adjust the service frequency as a function of the number of users of each line. This was first stated in [Mohring, 1972] and is widely accepted by researchers and practitioners. Also, we have implicitly considered a single mode and inelastic demand. When other modes are involved their use may involve other externalities (road congestion, crowding).

The analysis was conducted under the assumption that train services are not synchronized. Indeed, when they arrive at station B , users $(A C)$ incur the same wait time as users $(B C)$. In many cases, services $(A B)$ and $(B C)$ are synchronized to reduce the wait time of users $(A C)$. For some cases, the same train or bus is used for the two lines and users $(A C)$ have almost no wait time in station B. By modifying the problem above slightly, we show that the paradox holds even in that case (see Appendix B).

The problem may be stated in other forms to fit different situations. Consider, for example, the situation where transit lines $(A B)$ and $(A C)$ are operated by another (single) agent (or a country), say $A$, and transport line $(B C)$ is operated by an agent (a country), say $B$. The operators (countries) $A$ and $B$ do not cooperate and each one is concerned by the travel cost of its own users. If the number of users $(A B)$ is large enough, the introduction of the new transit line will not reduce the average user cost for groups $(A B)$ and $(B C)$. In this case operator $A$ of the network will not undertake the investment and users $(A B)$ will continue to benefit from the positive externality induced by users $(A C)$ on their line. However, if the number of users $(A B)$ is small in comparison to $(A C)$, then operator $A$ will choose to invest in the new line, and the positive externality for users $(A B)$ will be removed. The global impact, in this case, will depend on the size of group $(B C)$. If it is large enough
we will have a global negative impact on the network.

## Acknowledgement

We are grateful to Winston Clifford and Émile Quinet for helpful comments. The usual disclaimer applies.

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## A Proofs

## A. 1 Proof of Lemma 1

The expressions in Eqs. (9) and (10) are obtained by rearranging terms in Eqs. (3), (4), (7) and (8). Let $x=n_{A B} / n_{A C}$ and $y=n_{B C} / n_{A C}$. Taking $\sqrt{n_{A C}}$ as a factor in $\psi$, we can introduce function $g(x, y)=1+\sqrt{x}-\sqrt{1+x}+\sqrt{y}-\sqrt{1+y}$ so that $\psi\left(n_{A B}, n_{B C}, n_{A C}\right)=$ $\sqrt{n_{A C}} g(x, y)$. We have to show that $g(x, y)$ can take positive values for $x, y \geq 0$. Notice that $\sqrt{x}-\sqrt{1+x}$ is a strictly increasing function of $x$ from -1 (for $x=0$ ) to 0 (for $x \rightarrow \infty$ ). Taking into account the symmetry between $x$ and $y$ in $g(x, y)$, we immediately conclude that for sufficiently large $x$ and $y, g(x, y)$ is positive. From the definition of the variables, large $x$ and $y$ correspond to relatively small values of $n_{A C}$ with respect to $n_{A B}$ and $n_{B C}$. The continuity of $\psi$ implies the existence of threshold value $\hat{n}_{A C}$.

## A. 2 Proof of Lemma 2

We focus on the cost for users $(A C)$ under the two regimes. Without line $(A C)$ the average user cost for this group is $t_{A B}+t_{B C}+\sqrt{\theta \delta\left(n_{A B}+n_{A C}\right)}+\sqrt{\theta \delta\left(n_{B C}+n_{A C}\right)}$, and with line $(A C)$ their user cost becomes $t_{A C}+\sqrt{\theta \delta n_{A C}}$. Function $\phi$ is obtained by taking the difference and considering Assumption 1. The new line will be used if, and only if, it reduces the cost for users $(A C)$, i.e. if $\phi\left(n_{A B}, n_{B C}, n_{A C}\right)<0$. Using the same notation in the proof of Lemma 1, we can introduce $h(x, y)=1-1 / \sqrt{1+x}-1 / \sqrt{1+y}$, in order to express $\phi\left(n_{A B}, n_{B C}, n_{A C}\right)=h(x, y) / \sqrt{n_{A C}}$. It is then clear that $h(x, y)<0$ when $x$ and $y$ are sufficiently small. So, $\phi\left(n_{A B}, n_{B C}, n_{A C}\right) \leq 0$ when $n_{A C}$ is relatively large with respect to $n_{A B}$ and $n_{B C}$. The existence of threshold value $\hat{n}_{A C}$ follows from the monotonicity and continuity of $\phi$ in $n_{A C}$.

## A. 3 Proof of Lemma 3

Consider $x, y, g(x, y)$ and $h(x, y)$ defined in the proofs of Lemma 1 and Lemma 2. We have to prove that the intersection of the set $\{(x, y)>0$ such that $g(x, y)>0\}$ and the set
$\{(x, y)>0$ such that $h(x, y)<0\}$ is nonempty. We can show that $g(x, y)>0$ if, and only if, $y<y_{\psi}(x)$ where

$$
y_{\psi}(x)=\frac{-4(\sqrt{x+1}-1) x^{3 / 2}+4 x^{2}-4 x \sqrt{x+1}+x+(\sqrt{x+1}+1) \sqrt{x}+\sqrt{x+1}+1}{8 x} .
$$

Similarity, $h(x, y)<0$ if, and only if, $y>y_{\phi}(x)$ where

$$
y_{\phi}(x)=\left(2+3 x+(1+x)^{3 / 2}\right) / x^{2} .
$$

Some algebra shows that for all $x>0$, we have $y_{\phi}(x)<y_{\psi}(x)$, which yields the desired nonempty intersection.

## A. 4 Proof of Proposition 2

Notice that $t_{i j}$ enters the expression of the total (or user) cost additively. By continuity of the cost function, if $t_{A C}$ is slightly higher or smaller than the sum of $t_{A B}$ and $t_{B C}$ the new transit line will also lead to an increase in the total transport cost. We have to prove that $\hat{\Delta t}<\hat{\Delta t} t$. By using $x=n_{A B} / n_{A C}$ and $y=n_{B C} / n_{A C}$ this is equivalent to showing that for all $x, y>0$ we have $h(x, y)<g(x, y)$. Using the symmetry in these functions it suffices to show that $\sqrt{1+x}-\sqrt{x}<1 / \sqrt{1+x}$. Let $X=\sqrt{1+x}$ and notice that for $x>0$ we have $X>1$. This inequality becomes $X-\sqrt{X^{2}-1}<1 / X$. Taking the square root term alone on one side and computing the square on both sides the inequality simplifies to $1 / X^{2}<1$, which is true for all $X>1$.

## A. 5 Proof of Proposition 3

Users $(A B)$ and users $(B C)$ always vote against the project since it leads to a decrease in the frequency and hence in their wait time. Users $(A C)$ vote for the project only when it decreases their generalized travel cost (sum of wait time and travel time). This states the first part of the proposition. Using the same notation as in the proof of Proposition 1, from Eqs. (3) and (7) we have

$$
\left(C_{2}^{*}-C_{1}^{*}\right) \sqrt{\frac{1}{\delta \theta n_{A C}}}=g(x, y)-\sqrt{\frac{n_{A C}}{\delta \theta}} \Delta t
$$

Inequality $n_{A C}>n_{A B}+n_{B C}$ is equivalent to $x+y<1$. By solving the nonlinear program: $\max _{x, y \geq 0} g(x, y)$ under the constraint $x+y \leq 1$, we check that for $x, y \geq 0$ and $x+y \leq 1$, we have $g(x, y) \leq 1+\sqrt{2}-\sqrt{6}<0$. Thus, for $\Delta t \geq 0$ and $n_{A B}+n_{B C} \leq n_{A C}$ we have $\Delta C \leq 0$, i.e. the new transit line $(A C)$ necessarily decreases the total user cost.

## B Synchronized services

The same train departs from $A$, stops in $B$ and then continues to $C$. It follows that $f_{A B}=$ $f_{B C}=f$ and that users $(A C)$ do not have a waiting time in station $B$, since they do not change train (we ignore dwell time at station $B$ ). The model is solved following the same procedure as in Section 3.

Without transit line $(A C)$, replace all the frequencies with $f$ in Eqs. (1) and (2), and minimize the total cost to find optimum frequency

$$
f=\sqrt{\frac{\delta\left(n_{A B}+n_{B C}+n_{A C}\right)}{\theta}} .
$$

Then, substitute into the total cost to find

$$
C_{1}^{*}=\left(n_{A B}+n_{B C}\right) t_{A B}+\left(n_{B C}+n_{A C}\right) t_{B C}+\sqrt{\theta \delta} \sqrt{n_{A B}+n_{B C}+n_{A C}} .
$$

With transit line $(A C)$, the frequencies are

$$
f=\sqrt{\frac{\delta\left(n_{A B}+n_{B C}\right)}{\theta}} \quad f_{A C}=\sqrt{\frac{\delta n_{A C}}{\theta}}
$$

and the total cost is

$$
C_{2}^{*}=n_{A B} t_{A B}+n_{B C} t_{B C}+n_{A C} t_{A C}+\sqrt{\theta \delta n_{A C}} \sqrt{\left(n_{A B}+n_{B C}\right) \theta \delta} .
$$

It follows that the difference in the total average user cost satisfies

$$
\begin{equation*}
\frac{C_{2}^{*}-C_{1}^{*}}{\theta \delta n_{A C}}=1+\sqrt{\frac{n_{A B}+n_{B C}}{n_{A C}}}-\sqrt{\frac{n_{A B}+n_{B C}+n_{A C}}{n_{A C}}}-\Delta t \sqrt{\frac{n_{A C}}{\delta \theta}} . \tag{13}
\end{equation*}
$$

Comparing the users cost for group $(A C)$, we see that they will benefit from the new transit line and use it if, and only if,

$$
\begin{equation*}
\frac{1}{\sqrt{n_{A C}}}-\frac{1}{\sqrt{n_{A B}+n_{B C}+n_{A C}}}-\frac{\Delta t}{\sqrt{\delta \theta}} \leq 0 \tag{14}
\end{equation*}
$$

A small change of parameter values in the numerical example of Section 4 shows that a positive quantity in Eq. (13) and inequality (14) can hold simultaneously, yielding the paradox for the case of synchronized services. It is clear from Eq. (14) that, for $n_{A B}+n_{B C}>0$, the new transit line will be used only if $\Delta t>0$, i.e. $t_{A C}<t_{A B}+t_{B C}$. We then state the equivalent result of Proposition 3 for the case where transit services are synchronized.

Proposition 4. When services between lines $(A B)$ and $(B C)$ are synchronized, the paradox never holds under majority voting where all users participate.

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[^0]:    ${ }^{1}$ When a second operator supplies services on link AC and competes with the operator of lines AB and $B C$, it can be shown that if the paradox holds, the user cost for passengers that use the direct AC link is always lower than the user cost of the $\mathrm{AB}+\mathrm{BC}$ link. With a lower user cost, the second operator will also in the profit maximizing case supply the direct link, and the initial operator cannot drive him out of the market with lower prices as the user cost of the initial operator is higher when the paradox applies. This holds certainly for the case where users are uniform and when no price discrimination is possible.
    ${ }^{2}$ When the service frequency is small, users are likely to consider timetables and incur a small or no wait

[^1]:    ${ }^{3}$ As we have mentioned in footnote 2, we can either have a high frequency where users arrive at a uniform rate to the station, or a small frequency where the users use the time table, and do not incur wait time cost, but do incur schedule delay cost. In the former case, the average wait time is $1 / 2 f$, where $f$ is the service frequency. In the second case, denote the early arrival cost $\beta$, the late arrival cost $\gamma$ and let the considered time period be normalized to one. The average schedule delay cost in this case is either $1 / 2 f$ in the case of high frequency or $\beta \gamma /(2(\beta+\gamma) f)$ in the case of low service frequencies and schedule costs. So, $\delta$ equals either $1 / 2$ (high frequency) or $\delta=(\beta \gamma) /(2(\beta+\gamma))$. Of course, $\delta$ may take other values to combine both effects. For more details on dynamic models see [Arnott et al., 1990].
    ${ }^{4}$ So, at station $B$, users $(A C)$ have the same average wait time as users $(B C)$

[^2]:    ${ }^{5}$ Fig. 3 is similar to Fig. 2 except for the change of variables. Indeed, in Fig. 3 the ( $n_{A B}, n_{B C}$ ) - plane is

[^3]:    ${ }^{a}$ costs are computed on the assumption that one minute is equal to one monetary unit.

